



## Protecting you against COVID-19 while you TDY at Randolph AFB in San Antonio

As is the case everywhere, including here in San Antonio at Randolph AFB, things are changing rapidly in regards to housing as it relates to the COVID-19 virus. Here at TDY Haven Crash Pad, we have made many modifications both big and small, to help protect you against COVID-19 while still giving you a comfortable place to stay off base. At this time, we understand the requirements will allow up to two people per living space so long as both are in the same class at Randolph AFB in order to follow Air Force guidelines and to keep you safe.

We are fortunate to have a nurse as one of the owners at TDY Haven, that has for months, and is still, currently taking care of COVID-19 patients on her floor at a major metropolitan hospital. With that, we understand better than most, the exposure risks and processes for minimizing contamination. This helps us to be very competent on how to maintain a COVID-19 SAFE environment... she is quite adamant that our homes are as safe as you can get – anywhere.

The homes continue to be cleaned weekly, and we follow strict precautions while utilizing the best cleaning agents approved by the CDC. This includes Peroxide Multi Surface Cleaner and Disinfectant that has a 45 second kill time for the COVID-19 virus. We are using this disinfectant throughout each house, especially in bathrooms, kitchens and other high traffic/often touched areas (ie; door knobs, faucets, light switches, handrails).

Our cleaning company employees are under strict guidelines for your safety including daily wellness checks prior to coming into the homes. Teams are also thoroughly disinfecting their equipment in-between houses. The cleaning teams wear masks and gloves while working in the houses and all tenants that are home during the cleaning services are asked to abide by the 6' social distancing guideline set forth by the CDC.

We are happy to continue to be able to provide housing for your TDY stay in San Antonio. Please contact TDY Haven Crash Pad if you have any questions regarding our modifications, cleaning services and what we are doing to maintain safe homes while abiding by CDC guidelines. We hope you are well during these times!

Sincerely,

TDY Haven Crash Pad Team

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